

EUdigitac_wiki_usability_questions concerning feedback

DIGITAL NATIVES - answered in groups - 8 questionnaires filled in

We asked young digital natives (around 17 years old) to try the platform using some workstation. They worked in groups with an artisan or teacher/facilitator.

We had some troubles at connecting and uploading, probably due to many accesses at the same time. Some of them have problems because of the language (English). They didn't have the opportunity to really test the platform on mobiles/tablets. They are accustomed to using social media, but not so confident with website back-end. They were somehow lazy at producing contents.

The school didn't provide us the working material used for creating the videos (storyboard, drafts, etc, so they were not able to upload and share them).

I (Federica) hope we will be able to do it in future.

- Easy to Find Information?

Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
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- Easy to Navigate?

Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
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- Easy to Understand What to Do?

No	No	Yes	Yes	Yes	Yes	No, because it's not written in Italian	Quite enough
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- Easy to Register?

Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
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- Easy to Log In?

Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
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- Easy to Write and Do an Instructable?

No	No	Yes	Yes	Yes	Yes	Yes	Yes
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- Easy to Upload Pictures?

No	Yes	Yes	No	Yes	Yes	Yes	Yes
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- Easy to Categories the Posts?

Yes	Yes	Yes	Yes	Yes	No, because it's in English	No, because it's in English	Yes
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- Easy to attach Hashtags?

Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
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- Easy to Use on Mobile?

I don't know	I don't know	Yes	I don't know	Yes	No	No	I don't know
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- Easy to Use on Tablet?

I don't know	Yes	Yes	I don't know	Yes	No	No	I don't know
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- Easy to to Use on Computer?

No, there were problems connecti ng	Yes	Very simple	Yes	Yes	Yes	Quite enough	Yes
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- What did You Like the Most?

Menu	ideas	We like the website design	The possibility of writing tutorials	The possibility of writing tutorials	Graphic design	The possibility of looking the video	The template
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- What Did You Like the Least?

Content editing	Nothing in particular	-	It's hard to create contents	-	Descriptions	Descriptions	Nothing in particular
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- Recommendations Improvement?

-	Nothing	-	-	Having more languages	Having more languages	Graphic design	Nothing in particular
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- Other Comments?

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